

FINANCIAL SUPPORT

HELP TO STAY
ON TOP OF
YOUR BILLS



Are you, or someone you know, worried about upcoming electricity and gas bills? There's help. Have a confidential discussion with your energy retailer today.

Energy retailers offer a broad range of assistance and can help you to manage upcoming bills, spread your payments over an extended period, or defer your payments to a later date. You can work together with your retailer to set up a plan that works for you.

If you're feeling overwhelmed with other money concerns, you can also contact a financial counsellor. Financial counsellors are skilled professionals who guide you through your options and help you plan your way out of debt. Their service is free, confidential, and non-judgemental.

FACTSHEET: FINANCIAL SUPPORT

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Remember, there's help available even if you haven't missed a payment

We understand you may need some extra help during this difficult time. It's best to seek assistance as soon as possible.



Your energy retailer's contact number is located at the top of your bill.



If you have other financial concerns call the **National Debt Helpline** on **1800 007 007** or visit ndh.org.au



**NATIONAL
DEBT
HELPLINE**
1800 007 007
ndh.org.au

Has your business been impacted by COVID-19?

Are you a small business owner and worried about upcoming electricity and gas bills? Have a discussion with your energy retailer today. Remember, it's best to seek assistance as soon as possible and what you discuss remains confidential.



If you're feeling overwhelmed with other money concerns, you can also contact a financial counsellor at the **Small Business Debt Helpline** on **1800 413 828** or visit sbdh.org.au – it's free and non-judgemental.



**SMALL
BUSINESS
DEBT HELPLINE**
1800 413 828
sbdh.org.au

LEARN MORE

For more on how your energy retailer can help, visit energycouncil.com.au/coronavirus
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